



The College of Naturopaths of Ontario

Inspection Committee Report

Soma & Soul Wellness

1089 Kingston Road,
Unit 4B,
Toronto, ON,
M1N 4E4

Following a review of the Inspector's Report and all other documentation pertaining to the Part II New Premises inspection of the above premises conducted on September 16, 2019 the Inspection Committee has issued an outcome of a pass.

Recommendations

i) As per Inspection Program Requirements 3.2.1: Infection control signs are posted at the entry and at the reception desk, and 3.2.6: Marks are readily available for patients along with signage for proper use.

The Committee recommends that signage pertaining to infection control be posted in a location that is readily visible to patients at the reception desk as well as at the front door. The Committee also recommends that signage be posted where masks are currently available, indicating proper usage and availability of masks when needed.

ii) As per Inspection Program Requirement 3.3.1: Hands are washed before and after direct patient contact, after removing gloves, before performing invasive procedures (e.g. placing an IV) and after contact with blood, body fluids or contaminated surfaces (even if gloves are worn), and 8.1.6: Ensure infection control procedures are followed – e.g. wash hands, establish clean field.

The Committee recommends that hands are always washed appropriately before patient contact.

iii) As per Inspection Program Requirement 3.5.1: Written protocols and procedures for cleaning the office setting are available.

The Committee recommends that cleaning protocols and procedures are developed, implemented and documented in the Policies and Procedures Manual.

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iv) As per Inspection Program Requirement 6.2.2: Patient's name and address are recorded on the receipt.

The Committee recommends that the patient's address is included on the receipt.

v) As per Inspection Program Requirement 7.1.6: Personnel use protective equipment of gloves, gown, and mask at a minimum (hair and shoe cover are optional).

The Committee recommends that when working in the aseptic preparation area a mask is always worn along with the gloves and gown.

vi) As per Inspection Program Requirement 7.1.9: All objects have been suitably placed in the hood to provide good airflow with minimal obstruction.

The Committee recommends that when working under the laminar air flow hood all items are properly placed in order to maximize sterility of the items when compounding.

vii) As per Inspection Program Requirement 8.1.3: Questioned patient regarding:

- use of restroom;
- fears/anxiety around treatment;
- history of fainting due to needles; and
- last time they have eaten.

The Committee recommends that the patient is always questioned prior to the administration of IVIT, about:

- if they have any fears or anxiety regarding the treatment; and
- if they have a history of fainting due to needles.

viii) As per Inspection Program Requirement 8.3.4: Patients are screened for methicillin resistant organisms (MROs) and infectious diseases. This may include history taking and questioning of the patient.

The Committee recommends that a screening process for methicillin resistant organisms and infectious diseases be put in place that includes questioning patients when taking their medical history.